



North Carolina Department of Health and Human Services  
Division of Health Service Regulation • Mental Health Licensure and Certification Section  
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2718 Mail Service Center • Raleigh, North Carolina 27699-2718

Michael F. Easley, Governor

Dempsy Benton, Secretary

Stephanie M. Alexander, Chief

May 16, 2008

Mr. Arthur Robarge, PhD, Facility Director  
J. Iverson Riddle Developmental Center  
300 Enola Road  
Morganton, NC 28655

Re: **Complaint Survey Conducted – May 14, 2008**  
J. Iverson Riddle Developmental Center

Dear Mr. Robarge,

Thank you for the cooperation and courtesy extended during the visit to your facility to conduct the complaint survey.

The complaint that initiated the survey was not substantiated. However, a standard citation was indicated based on review of records, observations and interviews with staff. As noted on the enclosed CMS-2567 form, the deficiencies cited will require an acceptable plan of correction. Your plan of correction should be as specific as possible, with applicable documentation furnished when necessary, and include the date by which you expect to have completed corrective action, no later than 30 days (6/13/08) from the survey date. Within ten calendar days of receipt of the CMS-2567, the completed forms should be returned to our office for review. We suggest a copy of the deficiencies, with the plan of correction, be made for your files.

Please do not hesitate to call us if you have questions or if we can be of other assistance.

Sincerely,

A handwritten signature in cursive script that reads "James R. Silva".

James R. Silva, Psychologist, QMRP  
Facility Consultant II

JRS: mb

Enclosures

